


**Data Card - Cohesion
policies for a more efficient
public service**

June 2024


OPENCOESIONE

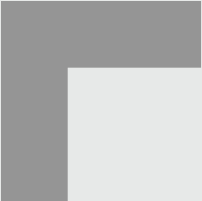


The June 23rd is the United Nations Public Service Day, established in 2002 by General Assembly Resolution A/RES/57/277 with the aim to “celebrate the value and virtue of community service”. The Day objective is to highlight the contribution of public service to the development process, recognize the work of public servants and encourage young people to pursue careers in the public sector.

On the occasion of the UN Public Service Day 2024, OpenCoesione publishes a Data Card to demonstrate how the public administrations in Italy, also with the support of cohesion policy, are a fundamental actors for "promoting innovation among global challenges", which is the dedicated theme of the UN Forum on Public Service 2024, scheduled from 24 to 26 June in the Republic of Korea. In particular, in Italy, enriching and innovating the experience already gained during the 2007-2013 programming period,

the 2014-2020 programming period saw the implementation of a national operational program (NOP) dedicated to Governance and Institutional Capacity, financed with ERDF and ESF resources (at this link a Data Card, published in March 2024, dedicated in particular to projects to strengthen the PA in the production of data and in the promotion of transparency and open government), while in the 2021-2027 programming period the same european funds finance the National Capacity for Cohesion Programme. The two programmes NOP Governance 14-20 and NP CapCoe 21-27 supported in 2021 and are supporting in 2024 respectively, a strengthening of the public administrations of the Regions classified as less developed engaged in the implementation of cohesion policies, through the first "Cohesion Public Call for the South" and the related interventions for new human resources dedicated to the local authorities of the territories concerned:





the latter was dedicated to the publication of the "Decree approving the definitive lists of personnel needs" at the end of May 2024. Precisely with the aim of encouraging young people to a commitment in the public sector, the staff who will be identified will be largely employed in Municipalities, Unions of Municipalities, Regional Administrations, Provinces and Metropolitan Cities of the Regions of Basilicata, Campania, Calabria, Molise, Puglia, Sardinia, Sicily.

As the deadline for achieving the 2030 Agenda for Sustainable Development and its 17 Sustainable Development Goals (SDGs) approaches, the world - explains the concept note presenting the UN Forum on Public Service 2024 - "finds itself addressing increasingly complex and interconnected global challenges. While we are still recovering from the consequences of the global COVID-19 pandemic, the world has become increasingly uncertain and volatile. Numerous political

and economic crises, rising inequality, the growing impact of climate change and regional conflicts threaten to derail the hard-won gains in the Sustainable Development Goals."

The Forum also aims to address mistrust towards public administrations, a sort of disillusionment - amplified in many by the management of the Covid-19 emergency - "about the ability of public institutions to effectively provide basic public services".

The event in Korea aims to support the commitment of public administrations to develop the skills necessary to conceive tangible actions to promote innovation and transformation at a local and national level. Participants will have the opportunity to discuss emerging issues and trends and to discuss good practices, strategies, accelerated actions and innovative approaches to improve the delivery of increasingly effective services.



4 projects financed by Cohesion policy



PUBLIC ETHICS IN THE SOUTH



Data

Funding monitored

€ 4.439.645,85

State of progress

Completed

Financial source

[NOP CONV ERDF GOVERNANCE E ASSISTENZA TECNICA](#)

Beneficiary

[CIVIL SERVICE DEPARTMENT OF THE PRESIDENCY OF THE COUNCIL OF MINISTERS](#)

In the 2007-2013 programming period, the E.T.I.CA. project (Effectiveness, Transparency, Innovation, Capability) provided to the regions and local authorities involved technical support aimed at identifying the most effective systems and solutions to allow a significant growth in transparency and legality in the management of development and cohesion policies.

The activities carried out, in agreement with the regional administrations, were primarily aimed at improving internal organizational processes and increasing the transparency of administrative action, encouraging citizens' participation in sight of simplification and technological innovation, in line with the most recent national and community regulatory guidelines.

The project involved the development of three actions:

- Action A - Effectiveness and efficiency in regional development policies

Aimed at the analysis and improvement of the processes linked to the implementation of the regional development policies of each region, through the identification of tools and methodologies capable of increasing effectiveness and efficiency.

- Action B - Communication at the service of transparency

Aimed at the adoption of behaviors and tools aimed at raising the level of transparency of public action and making access to information relating to policies and interventions easier. There are two lines of activity: "Measuring and planning transparency" and "Innovation for a simple and transparent PA".

- Action C - Help desk for innovation and capacity development

Aimed at supporting project activities through a unique assistance and technical support service, for personalized help on request. The Help desk worked to spread the innovations and make understandable their application potential through four tools.

LET'S GET INLINE - STRENGTHENING INTEGRATED ENVIRONMENTAL GOVERNANCE

METTIAMOCI IN RIGA



Data

Funding monitored

€ 33.471.674,00

State of progress

Ongoing

Financial source

[NOP ERDF ESF GOVERNANCE & INSTITUTIONAL CAPACITY 2014-2020](#)

Beneficiary

[MASE](#)

Let's put ourselves in RIGA (in LINE) is a project aimed at promoting the dissemination of tools and methodologies for improving multilevel governance in the areas of intervention of the Ministry of the Environment and Energy Security. The objective is to produce a change in the ability to plan and implement interventions in the environmental field. The project is divided into nine lines of intervention, of which eight are thematic and one transversal, the Knowledge Platform.

All the project activities were aimed at public administrations with environmental expertise to support them in strengthening the administrative capacities of the staff already employed by the various beneficiaries.

In particular, Line 8 "Energy requalification of public buildings" has defined specific frameworks of knowledge on the characteristics and results of energy efficiency processes in regional public buildings, guidelines for improving the planning and management of efficiency interventions and a framework shared parameters and indicators for managing interventions. The Line 9 - transversal interventions - was dedicated to the "Knowledge Platform", and has instead managed through over 190 initiatives, documents and communication products created, to achieve important objectives, such as the construction of cooperation networks between the Ministry and the Regions, the signing of Memoranda of Understanding for the creation of support paths for the transfer and adaptation of good practices for the environment and climate (present on the Knowledge Platform).

ReOPEN SPL

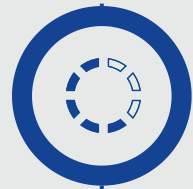
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Data



Funding monitored

€ 16.164.521,99



State of progress

Onloing



Financial source

[NOP ERDF ESF GOVERNANCE & INSTITUTIONAL CAPACITY 2014-2020](#)



Beneficiary

[PRESIDENCY OF THE COUNCIL OF MINISTERS](#)

REOPEN SPL - SUPPORT PROJECT FOR PAs ENGAGED IN THE PROCESSES OF REGULATION, ORGANISATION, PLANNING, EFFICIENCY IN THE SECTOR OF LOCAL PUBLIC SERVICES OF GENERAL ECONOMIC INTEREST NETWORK

The network of local public services of general economic interest is confronted with a series of needs and critical issues that characterise the sector both from an organisational-institutional point of view and from that of management efficiency and rationality of public spending.

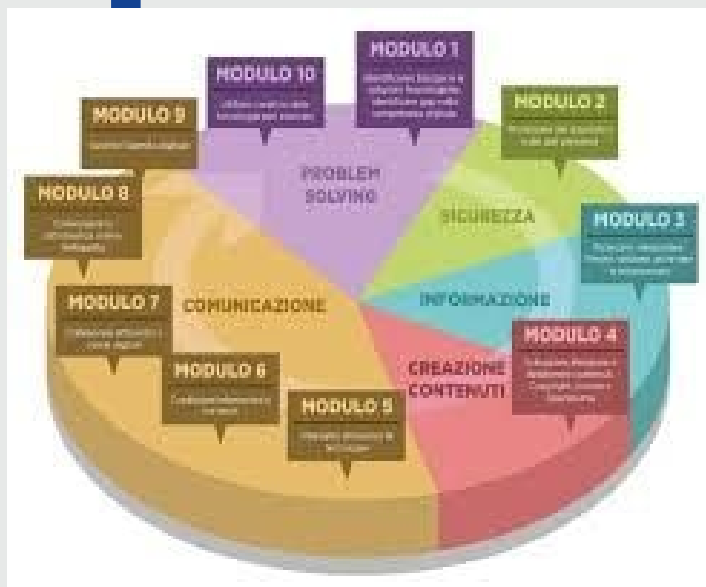
These are community infringement procedures; delays in investments; organisational-managerial fragmentation; transparency and compliance of credit lines; poor economic-financial performance; the need to connect with the new institutional structures of large-area institutions.

Starting from this recognition, the ReOPEN SPL Project was born to improve the technical-administrative capacities of the bodies involved in the processes of organisation and efficiency of local public services of general economic interest within the network, with particular reference to : integrated water service; urban waste management; local public transport.

Promoted by the Presidency of the Council of Ministers - Department for Regional Affairs and Autonomy, it is implemented by Invitalia through the NOP Governance Programme.

One of the lines of intervention of the project, in particular, saw the strengthening of the capacities of the staff of local authorities through the activation of working groups within the administrations, aimed at solving particular needs or critical issues. Another activity was dedicated to creation, updating and management of databases on the organisation and management structures of individual sectors.

PA 2016 PRO.DIG.E.O. DIGITAL PRODUCTS AND SERVICES FOR THE EMPOWERMENT OF OPERATORS



Data

Funding monitored

€ 1.077.370,83

State of progress

Completed

Financial source

[NOP ESF SYSTEMS FOR ACTIVE EMPLOYMENT POLICIES](#)

Beneficiary

[ANPAL](#)

PRO.DIG.E.O. is a project targeting public and private operators in the labour market, which has contributed to diversifying and personalising the training offer, according to the specific needs of each territory and each service, to overcome the differences between North and South and between the central state and the regions.

Among the objectives were the diffusion and consolidation of a culture of self-training and lifelong learning as a rapid and effective solution for professional growth; the preparation of personalised online content, exploiting the potential of the technologies and the Internet already tested by the "Increase project" for new learning methods; support for the dissemination of digital services to streamline administrative burdens and increase the quality of online services provided to citizens; incentives to operators towards cooperation and the diffusion of innovative practices and solutions, with specific "social learning" actions; the capitalization of the training contents already created as part of the previous Increase project and other similar initiatives from previous programmes.

The Anpal Servizi project was mentioned among the best practices of 2017 in the field of developing people's digital skills in Europe. The experience of the service provided by the initiative is widely reported in the "DIGCOM into Action" Guide which describes the skills needed today to use digital technologies in a safe, critical, collaborative and creative way to achieve objectives related to work, learning, free time, inclusion and social participation. The European Commission's publication recognizes the effectiveness of the actions carried out and the commitment to qualifying operators.

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ITALIA



OPENCOESIONE

Verso un migliore uso delle risorse: scopri, segui, sollecita.

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